

WAHVA Auditor Certification - FAQ

1. Can I do the WAHVA Auditor training and certification by post?

No, this will be an online process only.

2. How do I register to do the WAHVA Auditor Certification training?

Complete the online registration form, submit required documents, and follow the process outlined in the confirmation email.

3. What training do I need to complete?

You must have completed recognised auditor qualifications (mandatory QM & AU, optional TL), then complete Main Roads' WAHVA Auditor Certification online training course.

4. How will the WAHVA Auditor Certification training be delivered?

Online modules with assessments upon completion.

5. Is there a cost for the WAHVA Auditor Certification course?

There is no cost to the candidate for taking the course.

6. How long is my WAHVA Auditor certification valid?

4 years, with a competency check required within 2 years of certification.

7. To perform audits on operators registered in the WAHVA Scheme, do I have to be certified with Main Roads, or can I just use the National accreditation with Exemplar Global?

You must be certified with Main Roads as a WAHVA Auditor.

8. Will Main Roads assign me audit clients?

No.

9. Are there limits on how many audits I can conduct?

No fixed limits.

10. Will I undergo performance assessments?

Yes. Main Roads may review audit reports or conduct on-site competency observations.

11. Will I receive WAHVA Auditor certification documentation?

Yes. Main Roads issues a certificate upon successful completion of training.

12. Will I be on a list for the operators to see?

Yes. Main Roads has a list of Certified WAHVA Auditors on its website.

13. Can my certification be suspended or cancelled?

Yes. Auditors must respond to breach notifications within 10 days, with Main Roads issuing decisions within 14 days.

Suspension: 3 months for procedural or first-time breaches.

Cancellation: 6 months for serious or repeated breaches.

14. How many times can I attempt certification/recertification?

You will have 3 attempts at each module before the system will prevent you from trying again for 60 days from the date of your 3rd failed attempt at each module.

Further information

For any further information or questions, please contact the Heavy Vehicle Services Accreditation Team via email: HVAmodules@mainroads.wa.gov.au or phone: 138 486