Traffic Escort Services Scheduling Solution (TESSS) Portal – Requesting Access

1. MyAccount Access

All customers requiring TESSS Portal access must request access via their Main Roads 'MyAccount'.

If you don't have a 'MyAccount' follow the account set up steps available via the 'MyAccount' page on our website: https://www.mainroads.wa.gov.au/myaccount/ . Make sure to select / click on '**Sign Up Now**'.

2. Verifying your Account

Once you've selected '**Sign up Now**' be ready to enter your email address and click 'Send verification code'. This will email a code to the email address you have provided, and you will need to enter the code to verify your account.

Please note part of creating your Main Roads 'MyAccount' is a requirement to set up Multi Factor Authentication (MFA) – a step-by-step guide is available via 'How to Set Up MyAccount'

3. Update your profile and request TESSS access

Once you have verified your account, you'll be asked to complete the account set up by providing contact information and setting up a password for the account. Please ensure you complete all the fields with a red asterisk and select '**create**'.

Once your MyAccount is created you can access the 'MyAccount' Dashboard. The Dashboard will list applications under '**My Tools**' you have free access to or been approved access.

When you log into 'MyAccount' the TESSS application tile will appear under the '**Suggested Tools**' section of the dashboard. To request access to TESSS click on the "Request Access" button on the TESSS tile and follow the instructions.

Suggested Tools

HVS Network Map

Approved roads (network tables), restricted structures and agricultural pilot zones are provided in one easy-to-use map.

Add To My Tools

TESSS

The TES portal will allow authenticated external users from submitting application requests for traffic escort services. The HVS team in the backend, will review and process these applications using the CONNECT environments.

Request Access

TES Access Request

Complete the below fields and submit your request. Required form fields are marked by asterisk *

First Name*

Last Name*

Email Address*

Contact Number*

Company Name*

Operator Number*

Head Agreement Number*

Access Type*

- Select -

Please ensure the contact details and email address on the TES Access Request form is the same as your 'MyAccount'.

Once your access has been approved by Main Roads you will receive an email to your registered email account advising you now have access.

Please re-log into 'MyAccount' and you will notice the TESSS tile now appears under the '**My Tools**' section of the Dashboard with a new button appearing "**Go To Tool**".

Click on   **Go To Tool**   to access TESSS and then click on the sign in button in the top right-hand corner.

🇦🇺 **mainroads** WESTERN AUSTRALIA | **Heavy Vehicle Services - Traffic Escort Services**   🏠   Sign in

Welcome

The Traffic Escort Services Scheduling System (TES SS) is an online portal for Head Agreement holders and Standby Agreement holders (with customers) to manage their Traffic Escort bookings. The system allows customers to make and pay for new bookings, amend and cancel existing bookings and maintain a record of all submissions.

The terms, conditions, roles and responsibilities are detailed in the Traffic Escort Services Provision Policy. Fees are detailed in the Traffic Escort Services Fees document.

Make a New Booking	**Manage Existing Bookings**	**Links and Resources**
Start a new Traffic Escort Service booking application.	Start a new Traffic Escort Service booking application.	Permits and Orders ↗ Guidelines ↗ Policies ↗ FAQs ↗ Traffic Escort Services Provision Policy ↗ Traffic Escort Services Fess ↗
+ New Booking	**Manage Bookings**	